**Trusted provider selection**

We select our trusted providers on the basis of quality, value and experience working with community organisations.

We choose trusted providers according to the needs of our members.

We expect all our trusted providers to act responsibly and follow our code of conduct.

**How we select our trusted providers**

Before engaging a new trusted provider, we check whether they:

* meet a need or demand from our members
* offer an affordable service
* understand our values of the voluntary sector
* have experience of working with community organisations

**Our quality checks include:**

* taking up references
* reviewing their annual accounts

We do not guarantee the quality or appropriateness of any provider. You should discuss your requirements with the trusted provider to ensure they meet your needs.